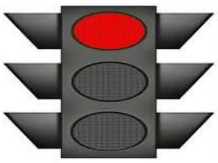
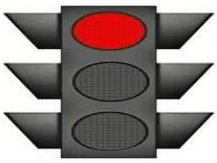
Hours Not Worked
Public Works & Assets
2/11/2014

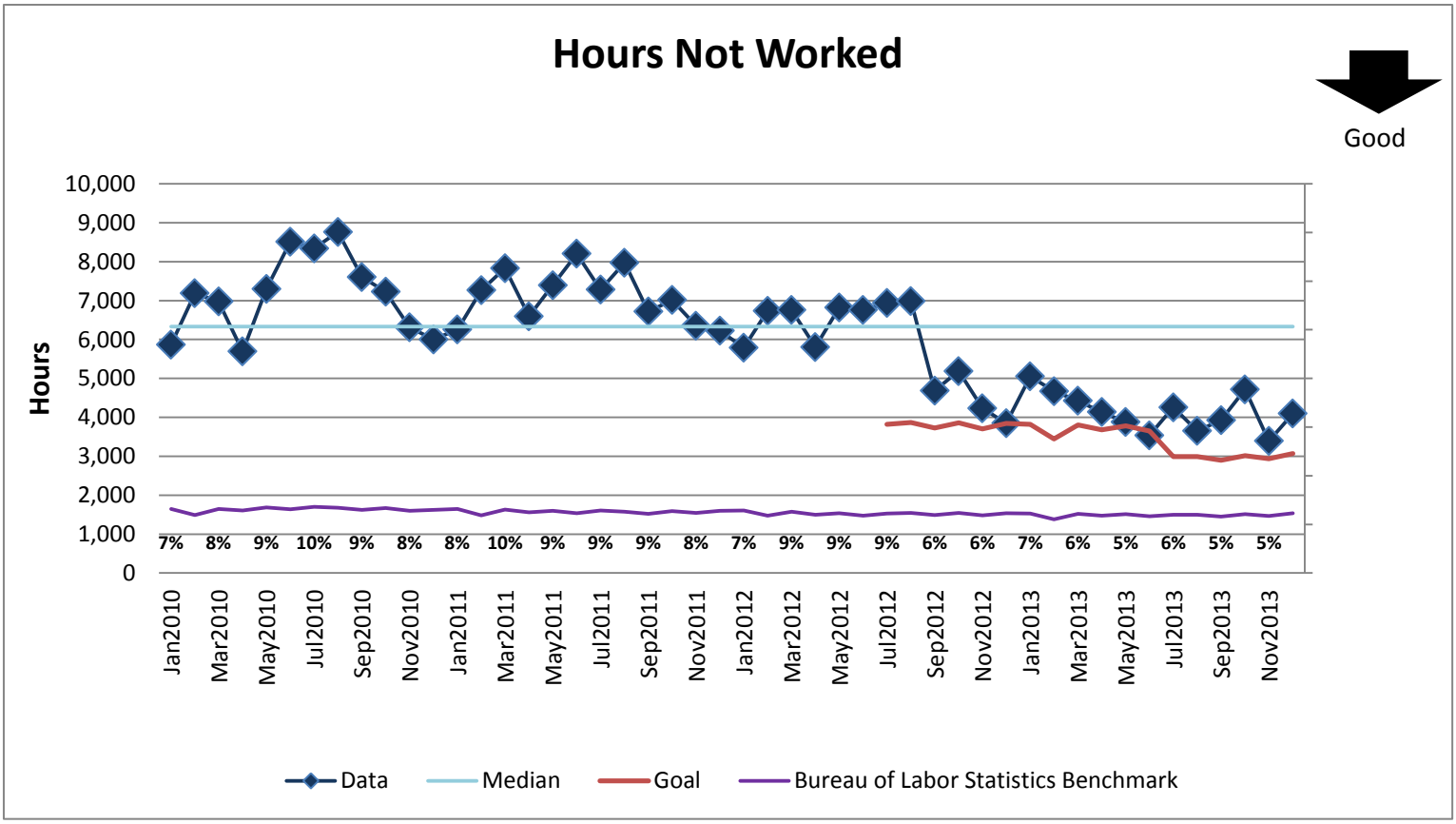
Measurement method	Why measure?	What is our goal?
Total # of hrs per month employees were not at work performing normal job functions (excludes vacations & holidays)	Better understand culture impact on employee attendance	Reduce the rate of Non-Worked hours from 9% in FY12 to 5% by the end of FY13 and 4% by the end of FY15

How are we doing?

Jan2013-Dec2013 12 Month Goal	Jan2013-Dec2013 12 Month Actual		Dec2013 Goal	Dec2013 Actual	
40,084	49,735		3,068	4,097	
Hours	**Hours**		**Hours**	**Hours**	

Performance Stoplight Key

Red Light = Off Goal
Yellow Light = Approaching Goal
Green Light = Meets Goal
No Lights = No Goal/No Data



LOUISVILLE METRO OFFICE OF PERFORMANCE IMPROVEMENT

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